Public Comments Received for Case Number: 2025-00327 Response Wednesday, November 26, 2025

Your comments in the above referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00327 in any further correspondence.

The documents in this case are available at: View Case Filings for: 2025-00327 (ky.gov).

Received through Public Comments Tuesday, November 25, 2025

From: Jennifer Hampton

City: Pikeville State: KY Zip: 41501

Comments:

Thank you for taking my comments.

I understand that compared to other utilities, the cost of water and sewer is lower. However, I have lived here since 2007 and have yet to get a GOOD QUALITY water report. Until this company can provide adequate services, they should not be given a raise.

Did water quality improve with other rate increases? No. What are they using the money for if not improving systems and training staff?

Please review water quality reports before ruling.

Thank you.

-Jennifer Hampton

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